



East Croft Grange

Delivering High-Quality Residential, Dementia & Respite Care

We believe that finding the right place to call home allows you to live a fuller, more nourished life. This document provides key information to assist in making that decision.

Our Home

Our home is part of the High Harrington community. Our facilities include:

- 31 single furnished bedrooms with shared bathroom facilities
- Televisions in room and internet access
- Two spacious lounges and communal areas
- Well-maintained gardens
- A dining room serving fresh meals

Life at East Croft Grange

East Croft Grange is the perfect place to enjoy live entertainment and music sessions, take part in our activities and wellbeing programme, or proudly display your grandchildren's artwork. Seasonal celebrations and themed events bring residents together, while our open-door approach means friends and family are always welcome.

Your Care

We take the time to understand you. Your preferences, history, and dreams. From the moment you join us, we create a personalised care plan with you and your loved ones, regularly reviewed as your needs evolve. Our team includes:

- Senior Care Assistants
- Care Support Workers
- Activities and Wellbeing Coordinator
- On-site Chef

Staffing ratios at day and night change based on current resident care needs. All members of our care team hold recognised Health and Social Care qualifications or are working towards them. All staff receive ongoing training in line with adult social care guidance. We have a 24-hour call system installed in all our residents' rooms.

To find out more or to arrange a visit, please contact us

 Scaw Road, High Harrington, Workington CA14 4LY

 01142 417369  enquiries@brancastercare.co.uk

 westcottcare.com

Inspected and rated

Good



See the most recent assessment at
<https://www.cqc.org.uk/location/1-128559265>

At East Croft Grange, care is built around you.

We know that planning the financial side of care is a significant step. Our team can help you understand the options available, from benefits you might be entitled to, to how the process works, giving you the clarity and peace of mind to focus on what matters most: **your future with us.**

Understanding Your Fees

We accept both self-funded and state-funded residents. Where local authority funding applies, a top-up payment may be required. Our fees are shaped by: the comfort of **your chosen room** and **the level of support** that best fits your individual needs. This ensures you only ever pay for the care and space that are right for you. Fees quoted are for guidance only. All fees are subject to an individual care needs assessment and the type of room chosen

Typical New Resident Weekly Residential, Dementia & Respite Fee Range by Room Type (2026)

- Standard Room £1,150 – £2,050 per resident per week
- Premium Room £1,200 – £2,150 per resident per week
- Executive Room £1,250 – £2,200 per resident per week

Room categories are based on factors including room size, location, popularity, and the date of the last refurbishment.

What is Included in the Fees:

- Accommodation including electricity, heating, and room furnishings
- Food and drink, including snacks
- 24-hour, fully trained care staff in attendance and call system
- Internet, TV and TV license, inclusive for personal use
- Laundry Service & Housekeeping Service
- Activities
- Professionally advised medical equipment

Tailoring Your Experience

Everyone has their own favorite comforts. For services that fall outside our standard care, such as salon treatments or individual outings, there may be an additional and optional charge. We'll always talk these through with you first, ensuring your life here is exactly how you like it.

Examples include:

- Individual wheelchair for transferring throughout the home
- Professional hairdressing
- Personal purchases, including medical supplies
- Visits or transportation for private ancillary service such as Optician, Chiropodist, Dentist, Audiologist
- Equipment above and beyond medical recommendation
- Private phone installation and calls
- Newspapers, Toiletries, Dry Cleaning

Did you know?

Many families are eligible for non-means-tested support like Attendance Allowance. If you're unsure where to start, just ask - we're happy to help you find the right information.

Permanent self-funding residents will be asked to certify their ability to fund care for up to two years. If unable to certify, a guarantor will be required (who would be liable for any missed fee), as set out in our Resident's Agreement for permanent residents. Fees may change if care needs change, if resident moves to another room or as a result of April 1 annual reviews linked to changes in the Consumer Prices Index including housing costs published by the Office for National Statistics. We will review and update your Care Plan, explaining any changes and how they affect your services and fees. Significant financial changes, including eligibility for Local Authority funding or NHS Continuing Healthcare, must be reported to the Home Manager as soon as possible. In such instances, we may request that you move room or we may terminate the contract if a suitable top-up payment cannot be arranged. The Resident Agreement may be ended by either party with 28 days' notice. Fees remain payable during the notice period. No upfront deposit is required to secure a permanent placement. Pre-payment is required for all respite stays.